

## **Refund Policy**

## **Entry fee refund policy:**

**Prior to the entry close date**: If an accepted player/side withdraws before the close of registration for any reason, the entry fee will be refunded, subject to a \$15.00 administrative fee.

**After close of entries and 36 hours prior to the event**: For requests received after the entry closing date and 36 hours prior to the event, players will receive a 50% refund of the entry fee.

Within 36 hours of the event: No refunds will be honored.

All refunds will be applied to the credit card account used for the initial entry fee purchase. If the initial credit card is no longer active (lost or stolen, etc), please contact RIGA directly by telephone. Refunds to your credit card are processed on the day submitted and often require several days to appear on your account, based upon your financial institution's policies.